



## OUR VISION

A public service that delivers for Queenslanders.



## OUR PURPOSE

We lead and connect the public sector to enable the delivery of government priorities.

## GUIDING PRINCIPLES



### BOLD BUT FAITHFUL

We approach our work with courage and integrity.



### WE DELIVER

We take responsibility and see things through.



### BACK THE FACTS

We use evidence, insight and experience.



### ENGAGE AND COLLABORATE

We work together and challenge ourselves and others to achieve great outcomes.



### LIFT EACH OTHER UP

We take pride in our work and deliver as one.

## Through our strategic objectives



Outstanding advice supporting good decision-making.



Better service delivery for Queenslanders.



An accountable and effective government.



An informed and connected Queensland.



An empowered, responsive and accountable department.

## We support the government objectives for the community



### SAFETY WHERE YOU LIVE

Making Queensland safer.



### A BETTER LIFESTYLE THROUGH A STRONGER ECONOMY

Growing our economy to drive down the cost of living and give Queenslanders a better lifestyle and a place to call home.



### HEALTH SERVICES WHEN YOU NEED THEM

Restoring health services when Queenslanders need them most.



### A PLAN FOR QUEENSLAND'S FUTURE

Planning for Queensland's future.

| STRATEGIC OBJECTIVES                                 |   |  |
|--|---|--|
| OBJECTIVES   | MEASURES (CURRENT)  | STRATEGIES   |
| Outstanding advice supporting good decision-making.  | <ul style="list-style-type: none"> <li>Overall satisfaction with leadership and engagement in the policy development process</li> <li>Overall client satisfaction with Cabinet and Parliamentary support</li> <li>Overall client satisfaction with intergovernmental relations services.</li> </ul> | <ul style="list-style-type: none"> <li>Provide excellent policy advice to support effective decision-making.</li> <li>Ensure outstanding Cabinet and parliamentary support.</li> <li>Provide support to achieve the best outcomes for Queensland in intergovernmental forums.</li> <li>Ensure that cross-border communities are engaged and consulted to inform good decision-making and achieve positive outcomes.</li> </ul>   |
| Better service delivery for Queenslanders.           | <ul style="list-style-type: none"> <li>Overall client satisfaction with advice and support relating to performance management and reporting requirements.</li> </ul>  | <ul style="list-style-type: none"> <li>Improve outcomes in existing programs and implement new approaches to drive delivery of the government's priorities.</li> <li>Enlist behavioural economics and research insights to inform reform proposals, good decisions, engagement and communications.</li> <li>Strengthen implementation of the government's Performance Management Framework across the public sector and drive delivery of the government's commitments.</li> </ul>   |
| An accountable and effective government.             | <ul style="list-style-type: none"> <li>Overall client satisfaction with governance support and advisory services.</li> </ul>  | <ul style="list-style-type: none"> <li>Provide efficient and effective support for Executive Council.</li> <li>Provide policy and operational advice on government boards, executive government, constitutional and machinery-of-government and public accountability matters.</li> </ul>  |
| An informed and connected Queensland.                | <ul style="list-style-type: none"> <li>Overall client satisfaction with engagement and events support.</li> </ul>   | <ul style="list-style-type: none"> <li>Lead whole-of-government strategic communications to ensure efficient, timely and aligned public messaging.</li> <li>Lead, partner and coordinate community engagement programs and events that align with government priorities.</li> <li>Provide strategic support and advice on protocol and international engagement matters and coordination of official functions and ceremonial protocol to advance Queensland's interests.</li> <li>Enhance engagement with the veterans' community and stakeholders to develop, coordinate and implement policies, programs and initiatives to support veterans.</li> </ul>            |
| An empowered, responsive and accountable department. | <ul style="list-style-type: none"> <li>Our employees demonstrate high levels of leadership, trust, agility, innovation, inclusion and collaboration.</li> <li>Our clients are satisfied with DPC services.</li> </ul>   | <ul style="list-style-type: none"> <li>Develop, attract and retain a skilled and capable workforce.</li> <li>Cultivate an inclusive and diverse workplace that is healthy and safe and supports workforce needs.</li> <li>Effectively and efficiently manage and develop our resources to support the work of the department.</li> <li>Continuously improve corporate governance, security and risk management practices.</li> <li>Drive the development of optimal, future-focused business processes and systems.</li> <li>Provide timely and effective corporate support services to ministerial offices and the Office of the Leader of the Opposition.</li> </ul> |

| OUR STRATEGIC RISKS AND OPPORTUNITIES   |   |
|---|---|
| <div>  <div> RISKS </div> </div>         | <ul style="list-style-type: none"> <li>Providing misaligned and/or untimely advice for government decision-making.</li> <li>Providing inaccurate and/or untimely governance advice for the proper administration and functioning of government.</li> <li>Failing to prepare quality/timely legislative drafting and access to support Queensland's democratic process.</li> <li>Planning for and maintaining robust information and technology solutions to protect against cyber threats or information loss.</li> </ul> |
| <div>  <div> OPPORTUNITIES </div> </div> | <ul style="list-style-type: none"> <li>Building and enhancing a capable, resilient, safe, and resourced department.</li> <li>Deploying innovative implementation approaches for timely delivery of departmental and whole-of-government service delivery aligned to government's priorities.</li> <li>Driving engagement and connecting stakeholders across Queensland with government priorities and decisions.</li> </ul>   |